Think with Google

# YEARIN SEARCH SEARCH 2020 INDONESIA

Looking back to move your business forward



# Food and Beverage

Since the start of COVID-19, many Indonesian consumers are choosing to shop for groceries online. They are also open to experimenting in the kitchen to take their culinary skills up a notch.



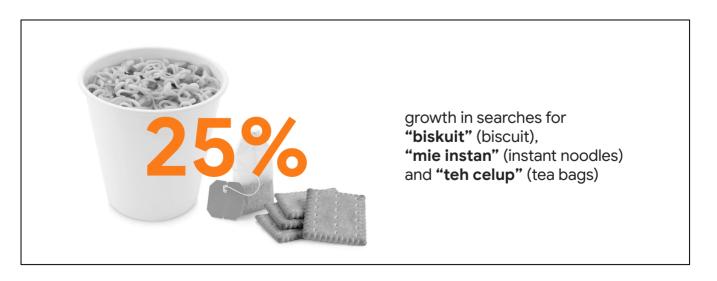
# Indonesians are increasingly going online to shop for essential items.





growth in searches for **"sembako\*"** (grocery essentials)





# They are also buying in bulk and stocking up on supplies.



increase in searches for **"kopi 1 liter"** (1 litre of coffee)



year-on-year rise in searches for **"kemasan besar"** (big packaging)



year-on-year spike in searches for **"ukuran keluarga"** (family pack)



75% year-on-year growth in searches for **"kemasan ekonomis"** (economical packaging)

Indonesians are also turning to Search for information on food products that would best suit their needs.

How Danone used Search to provide information on milk products to mothers

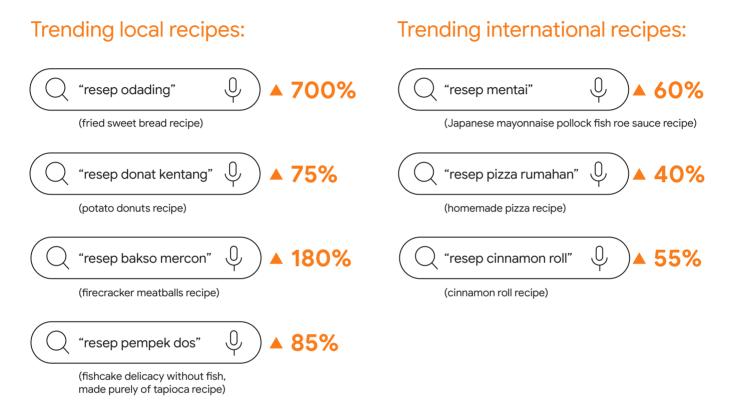
#### 66

Search has helped us to drive traffic to our website and leads for our target customers - mothers who are traditionally on TV. To provide relevant information to mothers, we turned to Search and adopted an "always-on" approach to communicate to mothers in every stage of their motherhood journey. Since 2019, Search has helped us gain a 70% uplift in leads, and an 8% higher click-through-rate.

#### - Connie Ang, CEO, Danone Specialized Nutrition Indonesia

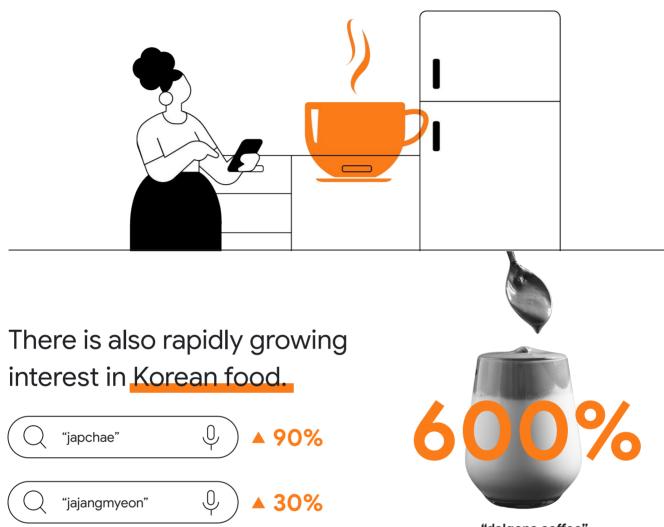
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As Indonesians adjust to the "new normal", they are eating out less and are cooking more at home.







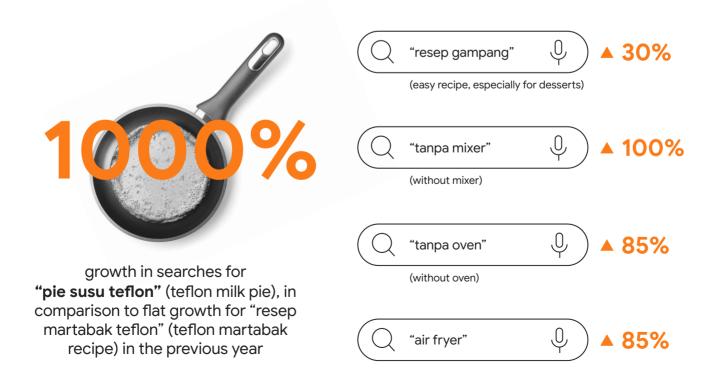


"dalgona coffee"



Indonesians are increasingly looking up easy-to-cook recipes and appliances that make cooking more convenient.





# Indonesians staying indoors are opting to dine at home.



increase in searches for **"pesan antar"** (delivery), in comparison to -30% in the previous year

## They are recreating out-of-home experiences indoors.



rise in searches for "utensils"



growth in searches for "tableware"

# Some are even becoming home baristas.



increase in search queries for **"cara membuat kopi"** (how to make coffee)



jump in searches for **"kopi instan"** (instant coffee)



rise in searches for "cold brew"



Indonesian consumers are becoming more proactive about their health, and are mindful of eating and drinking right.



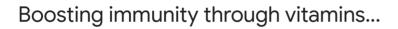
rise in searches for "**makanan rendah kalori"** (low calorie food)

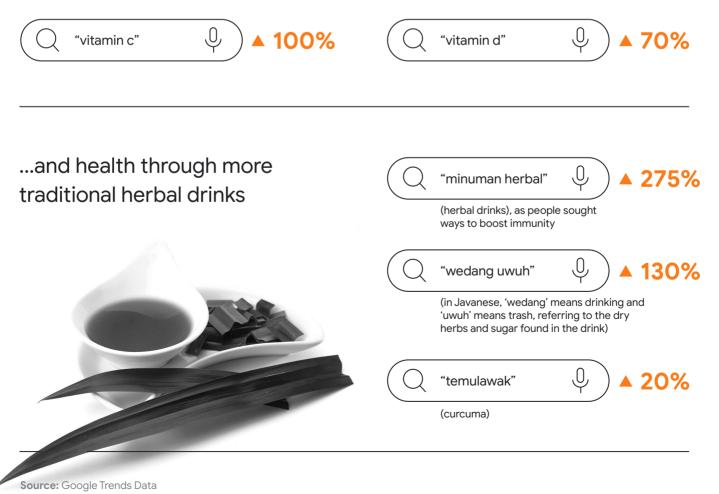


the zero-calorie **"shirataki"** noodles were already popular last year, but searches grew by 2x in 2020



increase searches for "**low fat"** 





# Takeaways for brands

### **1. Provide the inspiration your audience needs.**

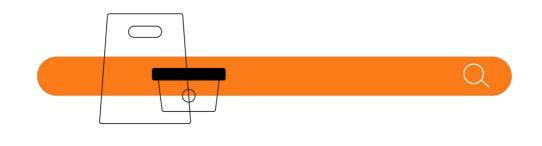


Indonesians are spending more time cooking while staying indoors. Provide inspiration on how they can use your products with easy recipes.

**Bango** showcased the various recipes people could create using their ingredients on their <u>website</u>.

#### 2. Change how you reach your customers.

More Indonesians are eating in or ordering in. Find creative ways to entice customers to try your products. Add variety to your menu, such as frozen foods, to make cooking at home easier or offer incentives to those who buy in bulk.





# Takeaways for brands

#### 3. Leverage new trends to become a culinary trendsetter.

The pandemic has unlocked new food trends. Show consumers how your products can be integrated into them.



With trends surrounding Korean food taking off, <u>Mie Sedaap collaborated</u> with Korean icon Siwon to promote their new Korean noodle product line.

#### 4. Focus on the health benefits.

With Indonesians becoming more proactive about their lifestyle choices, devise effective strategies to build brand loyalty early in consumers' search for health. Create awareness about your products and educate consumers about their health benefits.

## Tip

Be creative with ad copies. Getting the right message across at the right time is vital.

#### YEAR IN SEARCH 2020 REPORT

# Sources

All Google Search data points included in this report are from Google Trends, Nov 1, 2019 - Oct 31, 2020 vs. Nov 1, 2018 - Oct 31, 2019, unless otherwise indicated.

Brand examples are primarily curated using trendwatching.com premium subscription

- 1. GlobalWebIndex, Wave Q3 2020
- 2. Google Trends, Worldwide, Shopping, 2019 vs 2016
- 3. Pew Research Center, The future of the global Muslim population
- 4. Superfood Asia; 5 reasons to be part of the Halal food industry now

5. GlobalWebIndex, Coronavirus Research Release 3: Multi-Market Research, March 2020, Countries across APAC answered 'somewhat agree' to using humour

6. Google/Kantar/SixthFactor Gen Z Indonesia Report 2020

7. Google, Temasek and Bain, e-Conomy SEA 2020: At full velocity — Resilient and racing ahead, Nov. 2020.\*



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